Give the issue context

Fillable support worksheet / Use your agreed support channel

Short issue title

Workspace and system name

Record or enquiry reference (redacted where needed)

Your approved reply email

Device, browser, application version and time observed

Who is affected and what work is blocked?

Steps to reproduce the issue

Make the result reproducible

Fillable support worksheet / Expected and observed results

What result did you expect?

What happened instead?

Exact safe error text (remove secrets and personal details)

Redacted evidence available, with filename and description

What has already been tried?

- [ ] I checked that this request contains no passwords, tokens, card details or unnecessary personal records.

Submit through your agreed support route. This form does not create a response-time commitment.